

Welcome to File My Visa.com (the "Website"). Your access to and use of the Website is subject to the Terms of Use set forth in this agreement.

PLEASE READ THIS AGREEMENT CAREFULLY BEFORE ACCESSING THE SITE.

THE USE OF THIS WEBSITE IS AN ACKNOWLEDGMENT THAT YOU HAVE READ THIS TERM AND CONDITIONS AND/OR AGREEMENT AND HAVE AGREED WITHOUT LIMITATION OR QUALIFICATION TO BE LEGALLY BOUND BY THIS AGREEMENT AND THE "FILE MY VISA" "FILEMYVISA.COM" WEBSITE [PRIVACY POLICY](#). THESE TERMS OF USE CONTAIN A MANDATORY ARBITRATION PROVISION THAT REQUIRES YOU TO ARBITRATE INDIVIDUALLY ANY DISPUTES OR CLAIMS YOU MAY HAVE WITH US AND WAIVES YOUR RIGHTS TO PARTICIPATE IN ANY AND/OR ALL CLASS ACTION OR MULTI-PARTY ARBITRATION.

1. Acceptance of Terms

This Website is owned and operated by FILE MY VISA LLC., FILEMYVISA.COM., its parents, subsidiaries, affiliates, successors and assigns ("Company," "we," "us," or "our"), and provides: (i) general immigration-related information and products; (ii) automated software solutions for filling out certain U.S. immigration forms based on the specific information and direction in which the person providing the information (sole responsible for the data or information provided), which we may deliver to you along with the original Government instructions and/or customized filing instructions; and (iii) other ancillary and support services at your request (collectively referred to hereafter as the "Service"), subject to these Terms of Use (the "Terms") which may be updated by FILE MY VISA from time to time. Notwithstanding the foregoing, decisions or information regarding any of the contents of any particular field or word(s), as well as the choice of the form itself and its entirety, are solely and exclusively your own responsibility.

One of the primary advantages of using the FILE MY VISA Website is to educate you about the limited process and requirements of the United States Citizenship and Immigration Service and United States Department of State Application(s). The FILE MY VISA Website provides user-friendly, automated "do-it-yourself" software solutions that may guide you or the individual through an application preparation process based upon your specific direction and needs of the application(s) forms. The payment received by FILE MY VISA, LLC (We) is in exchange for the use of this website and the possible services the company provides.

By accessing the "FILE MY VISA,LLC" or FILEMYVISA.COM Website and using any of the services or forms/applications or information from the website in any way, you are hereby agreeing to comply with and be bound by these Terms and conditions of the company. In addition, when using the FILEMYVISA.COM Website and any of the services provide by the company, you totally agree to abide by any and all applicable posted guidelines for all of Company's services, which may and shall change from time

to time, and to comply with all applicable laws and regulations. Should you object to any of these Terms or conditions, any guidelines, or any subsequent modifications thereto or become dissatisfied with the Company or its website in any way, you should immediately discontinue the use of the website. These Terms and conditions will remain in full force and in effect as long as you are a user of the website or access the website and in the event of termination of any memberships, services or features, you are and will still be bound by your obligations and responsibilities under the terms and conditions, including any indemnifications, warranties and limitations of liability.

FILE MY VISA, LLC. is not a government agency and is not affiliated, supported and/or endorsed by any government agency. FILE MY VISA, LLC. is not a law firm and is not a substitute for the advice of an attorney. Neither FILE MY VISA, LLC or the company, nor any of its employees, sub-contractors and/or anyone under the scope of employment can not and will not provide legal services or legal advice. As such, FILE MY VISA, LL. OR FILEMYVISA.COM website is not intended to create any attorney-client relationship, and by using this Website no attorney-client relationship will be created with Company. Instead, you are representing yourself in any legal matter you undertake through the Website's Services. You are free to consult with and obtain advice from an attorney of your choosing at any time. If you have any legal questions or specific or unique problems, please consult with and obtain legal advice from a qualified attorney.

BY USING THE FILE MY VISA LLC. OR FILEMYVISA.COM WEBSITE YOU ARE AGREEING TO THESE TERMS AND CONDITIONS OF THE FILE MY VISA, LLC COMPANY, YOU HEREBY CONFIRM THAT YOU ARE AT LEAST 18 YEARS OF AGE AND YOU ARE LEGALLY ABLE TO ENTER INTO A CONTRACT. IF YOU DO NOT AGREE TO THESE TERMS, DO NOT USE THIS WEBSITE IN ANY WAY. THESE TERMS AND CONDITIONS REQUIRE THE USE OF AN ARBITRATION ON AN INDIVIDUAL BASIS TO RESOLVE DISPUTES, RATHER THAN A JURY TRIAL(S) OR CLASS ACTIONS, AND ALSO LIMITS THE REMEDIES AVAILABLE TO YOU IN THE EVENT OF A LEGAL DISPUTE.

FILE MY VISA, LLC reserves the right, at any time, to change the Terms and Conditions by publishing notice of such changes on the FILE MY VISA LLC, FILEMYVISA.COM Website. Nevertheless, it is your sole responsibility to periodically review these Terms and Conditions. Any use of the FILE MY VISA, LLC. services by you after the company's publication of any such changes shall constitute your acceptance of these Terms and conditions, as modified. You agree that FILE MY VISA, LLC is permitted to access and use any other information provided by you to perform the service and, if necessary, to access such information to obtain contact information in order to provide notifications relating to the service provided to you by FILE MY VISA, LLC.

2. Privacy Policy

FILE MY VISA, LLC respects your privacy and permits you to control the treatment of your personal information. A complete statement of FILE MY VISA's current Privacy Policy can be found ON FILEMYVISA.COM Privacy Policy is expressly incorporated into this Agreement by reference.

When you open an account with FILE MY VISA, LLC. to use or access certain portions of the FILE MY VISA website, Applications, or the Services, you must provide complete and accurate information as requested on the registration form. You will also be asked to provide a user name and password. You are entirely responsible for maintaining the confidentiality of your password. You may not use a third party's account, user name or password at ANYTIME. You agree to notify FILE MY VISA, LLC immediately of any unauthorized use of your account, user name or password. FILE MY VISA, LLC shall not be liable for any losses you incur as a result of someone else's use of your account or password, either with or without your knowledge. You may be held liable for any losses incurred by FILE MY VISA, LLC, our affiliates, officers, directors, employees, consultants, agents and representatives due to someone else's use of your account or password.

In connection with the use of certain FILE MY VISA, LLC products and/or services, you may be asked to provide personal information in a questionnaire, application, form or similar document or service. This information will be protected pursuant to our FILE MY VISA Privacy Policy. In addition, you grant the company FILE MY VISA, LLC. a worldwide, royalty-free, nonexclusive, and fully sublicensable license to use, distribute, reproduce, modify, publish and translate this personal information solely for the purpose of enabling your use of the applicable service. You may revoke this license and terminate rights held by FILE MY VISA, LLC. only with the authorization of FILE MY VISA, LLC at a specific 30 day timeframe by removing your personal information from the applicable service.

3. Ownership

This site / applications / forms educational material are all owned and operated by FILE MY VISA, LLC All rights, title and interest in and to the materials provided on this site and applications, including but not limited to information, documents, logos, graphics, sounds and images (the "Materials") are owned either by FILE MY VISA, LLC or by our respective third party authors, developers or vendors ("Third Party Providers"). Except as otherwise expressly provided by FILE MY VISA, LLC, none of the Materials may be copied, reproduced, republished, downloaded, uploaded, posted, displayed, transmitted or distributed in any way and nothing on this Site or on any Applications shall be construed to confer any license under any of FILE MY VISA, LLC's intellectual property rights, whether by estoppel, implication or otherwise. See the "Legal Contact Information" below if you have any questions about obtaining such licenses. FILE MY VISA, LLC does not sell, license, lease or otherwise provide any of the Materials other than those specifically identified as being provided by FILE MY VISA, LLC. Any rights not expressly granted herein are reserved by FILE MY VISA, LLC.

Copyrights. All Website design, text, graphics, and the selection and arrangement thereof, are owned by FILE MY VISA,LLC. Copyright © 2020-2021, FILE MY VISA,LLC. ALL RIGHTS RESERVED.

4. Limited Permission to Download

Only with the purchase of a registered product, FILE MY VISA, LLC hereby may grant you permission to download, view, copy and print the Materials on any single, stand-alone computer solely for your personal, informational, non-commercial use provided that (1) where provided, the copyright and trademark notices appearing on any Materials not be altered or removed, (2) the Materials are not used on any other website or in a networked computer environment and (3) the Materials are not modified in any way, except for authorized editing of downloadable forms for personal use. This permission terminates automatically without notice if you breach any of the terms or conditions of these Terms of Use. On any such termination, you agree to immediately destroy any downloaded or printed Materials. Any unauthorized use of any Materials contained on this Site or Applications may violate copyright laws, trademark laws, laws of privacy and publicity and communications regulations and statutes.

5. Restrictions on Use of Website

You agree that in connection with your use of the Website, you shall not do any of the following:

- Circumvent, restrict block or otherwise interfere or hinder with any portion of the security-related features of the FILE MY VISA website or features that prevent or restrict any and all use or copying, photographing of any of the Materials, or enforce limitations on use of the website or materials offered by FILEMYVISA.COM.
- Use any data mining, robots, spiders, or similar data gathering and extraction methods within the Website or in any way reproduce or circumvent the navigational structure or presentation of the Website or its contents without our prior written consent is prohibited.
- Use any meta tags or any other “hidden text” utilizing the name “FILE MY VISA” or any substantially similar name without our written consent is prohibited.
- Modify, adapt, sub-license, translate, sell, reverse engineer, decompile or disassemble any portion of the FILE MY VISA,LLC website or otherwise attempt to originate any source code or underlying ideas or algorithms of any part of the Website in prohibited.
- Engage in spamming or flooding is prohibited.
- Remove any copyright, trademark or other proprietary rights notices contained on the FILE MY VISA, LLC website is prohibited.
- Copy, reproduce, republish, upload, post, transmit, photographing or distribute in any way any materials, in whole or in part of, without FILE MY VISA, LLC written permission, other than as expressly allowed by us as a company, is prohibited.
- Removal of any copyright, trademark or other proprietary rights notices contained on the FILE MY VISA LLC. website in prohibited.

- Use of our FILE MY VISA LLC. website or Materials for any unlawful purpose is prohibited.
- Make any derivative use, resale or commercial use of the website of FILE MY VISA, LLC materials is prohibited
- “Frame” or “mirror” “Copying” “Photographing” transmitting any software or other materials that contain any viruses, worms, Trojan horses, defects, date bombs, time bombs or other items of a destructive nature is prohibited.
- Engage in Spamming or Flooding taking any action that imposes or may impose (in our sole discretion) an unreasonable or disproportionately large load on our (or our third party providers’) infrastructure is prohibited.

6. Possible Links to a Third Party or other sites

FILE MY VISA, LLC may contain links to other websites, which are completely independent of FILE MY VISA website and are provided to you only as a convenience.

Your linking to any other websites is at your own risk and you acknowledgement and that you will bear and accept any and all risks associated with access to and use of any content, information, data, advertising, products, services, photos or materials on or available through such websites, and your access to and use of such and any websites is subject to the terms and conditions of use applicable to such websites not limited to FILE MY VISA,LLC or other sites on the website. You agree that FILE MY VISA, LLC will not and is not responsible for any loss or damage of any sort you may incur from dealing with such third-party website(s) coming from FILEMYVISA.COM. The company, employees or personal associated with FILE MY VISA, LLC makes no representation or warranty as to the accuracy, legality, decency, or authenticity or completeness of the information contained in or about, or the products or services provided or sold by, any or such websites, or any other aspect of any such website to include but not limited to FILE MY VISA,LLC.

7. Limitations on Service

You acknowledge that FILE MY VISA, LLC is not responsible for any rejection or denial of your immigration application due to your omit or failure to comply with the forms in a timely or proper manner in filing your application with USCIS. Furthermore, you solely acknowledge that USCIS publishes updated forms or changes filing fees from time to time which is your responsibility to find out through USCIS. If you expect to delay submitting your application to USCIS, be sure to confirm that the form you have printed is still being accepted by USCIS prior to filing and that the amount of the filing fee is still correct. You can check whether your form is still current and the current filing fee by checking with USCIS and viewing your form and information.

You acknowledge that FILE MY VISA, LLC is not responsible in and way for any denial of your immigration application by USCIS due to your underlying ineligibility for the immigration benefit which you are in search of.

You acknowledge and agree that you will print your forms **only** on U.S. letter-sized paper (8.5 inches by 11 inches), as this is the only paper size that USCIS currently accepts for the submission of paper forms.

You acknowledge that FILE MY VISA, LLC is not responsible for USCIS published guidelines which is made public and available to the general public via their website www.USCIS.GOV.

You acknowledge that any of the foregoing Limitations on Service will not be cause for a refund for Services and that FILE MY VISA, LLC ---SHALL NOT BE LIABLE to you or to any third party for any modification, suspension or discontinuance of the Service due to any forms provided by you the individual.

8. Pricing and Fees

Prices posted on the Website represent the fees which are payable to the Company for your use of the Services. Additional processing and filing fees (if any) are payable either to the U.S. Citizenship and Immigration Services or to the U.S. Department of State ("Government Fees"), as determined by the circumstances. These additional Governmental Fees are not included in the price for the Services posted on the Website. You must pay these Government Fees separately at the time your application is submitted.

9. License to Use

FILE MY VISA, LLC. grants you a limited, personal, non-exclusive, non-transferable license to access our forms (the "Forms") for your own personal, internal business use, or if you are an attorney or professional, for your client. Except as otherwise provided, you acknowledge and agree that you have no right to modify, edit, copy, reproduce, create derivative works of, reverse engineer, alter, enhance or in any way exploit any of the Forms in any manner, except for modifications in filling out the Forms for your authorized use. You shall not remove any copyright notice from any Form. Violation of these Terms, including without limitation modification or use of Materials on the Website for any purpose other than those permitted in these Terms, shall result in the automatic termination, without notice to you, of your license to access the Website and utilize the Service, and also may constitute the infringement of Company's copyright, trademark and/or other rights. You shall not attempt to access any other Company's systems, programs or data that are not made available for public use

10. Resale of Forms Prohibited

By ordering or downloading Forms, you agree that the Forms you purchase or download may only be used by you for your personal or business use or used by you in

connection with your client and may not be sold or redistributed without the express written consent of FILE MY VISA,LLC FILEMYVISA.com.

11. Technical Support Issues

If you encounter a technical problem when attempting to print or otherwise access your completed application, or some other problem you may encounter in attempting to use our service, FILE MY VISA,LLC customer service representatives may be able to assist you with your problem at 1(800)998-3989.

You can contact FILE MY VISA,LLC customer service representatives and request that your completed application be sent to you, you acknowledge and agree that you are specifically authorizing them to log in to your account to generate your application and then view your application data to ensure that it was generated properly. Addition fee(s) may apply.

If you contact FILE MY VISA,LLC customer service representatives and request that a customer service representative remotely control your computer in order to try to resolve your technical problem, you acknowledge and accept that Company is not liable for any technical problems that may persist or arise with your computer after doing so.

12. Creating An Account

You may choose to browse the Website and view certain content without registering, but as a condition to using certain aspects of the FILE MY VISA website, you are required to register with us and select a password and email address ("User ID"). You agree to provide us with accurate, complete, and updated registration information. Failure to do so shall constitute a breach of these Terms and conditions, which shall result in immediate termination of your account with FILE MY VISA,LLC. You shall not (i) select or use as a User ID either the name or email of another person with the intent to impersonate that person; (ii) use as a User ID either a name or email subject to any rights of a person other than you without appropriate authorization; or (iii) use as a User ID either a name or email that is otherwise illegal, offensive, vulgar or obscene. We reserve the right to refuse registration, cancel a User ID or deny your access to the FILE MY VISA,LLC website at any time and in our sole discretion. You and only You are solely responsible for any activity that occurs on your account with FILE MY VISA,LLC and shall be responsible for maintaining the confidentiality of your password and security information. You shall never use another user's account without such other user's express written permission and the approval of FILE MY VISA,LLC. You will immediately notify us in writing of any unauthorized use of your account, or other account related security breach of which you are aware. Please read our [Privacy Policy](#), which describes the personally identifiable information we use, disclose, collect, store and manage. You will be responsible for the confidentiality and use of your User ID, and for any and all activities that are conducted through your account. You agree not to transfer or resell your use of or access to the FILE MY VISA,LLC website to any third party. We are not liable for any harm caused or related to the theft or misappropriation of your User ID, disclosure of your User ID, or your authorization of anyone else to use your User ID. If you have reason to believe that your

account with us is no longer secure, you must promptly change your password and [Contact Us](#). FILE MY VISA,LLC immediately to notify us of the problem.

13. Digital Millennium Copyright Act

If you are a copyright owner or an agent thereof and believe that any Material or content on this Website infringes upon your copyrights, you may submit a notification pursuant to the Digital Millennium Copyright Act (“DMCA”) by providing our Copyright Agent with the following information in writing (see 17 U.S.C 512(c)(3) for further detail):

- A physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed;
- Identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site;
- Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled and information reasonably sufficient to permit the service provider to locate the material;
- Information reasonably sufficient to permit the service provider to contact you, such as an address, telephone number, and, if available, an electronic mail;
- A statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and
- A statement that the information in the notification is accurate, and under penalty of perjury, that you are authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Our designated Copyright Agent to receive notifications of claimed infringement is: Copyright Agent, Department of Services 4846 North University Drive, Suite #219, Fort Lauderdale, Florida, 33351 For clarity, only DMCA notices should go to the Copyright Agent; any other feedback, comments, requests for technical support, and other communications should be directed to our customer service department via our [Contact Us](#) page. You acknowledge that if you fail to comply with all of the requirements of this Section, your DMCA notice may not be valid.

14. Limitation of Liability and Indemnification

EXCEPT AS PROHIBITED BY LAW, YOU WILL HOLD FILE MY VISA,LLC AND ITS OFFICERS, OWNERS, DIRECTORS, EMPLOYEES, AND AGENTS HARMLESS FOR ANY INDIRECT, PUNITIVE, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGE, HOWEVER IT ARISES (INCLUDING ATTORNEYS’ FEES AND ALL RELATED COSTS AND EXPENSES OF LITIGATION AND ARBITRATION, OR AT TRIAL OR ON APPEAL, IF ANY, WHETHER OR NOT LITIGATION OR ARBITRATION IS INSTITUTED), WHETHER IN AN ACTION OF CONTRACT, NEGLIGENCE, OR OTHER TORTIOUS ACTION, OR ARISING OUT OF OR IN CONNECTION WITH THIS

AGREEMENT, INCLUDING WITHOUT LIMITATION ANY CLAIM FOR PERSONAL INJURY OR PROPERTY DAMAGE, ARISING FROM THIS AGREEMENT AND ANY VIOLATION BY YOU OF ANY FEDERAL, STATE, OR LOCAL LAWS, STATUTES, RULES, OR REGULATIONS, EVEN IF FILE MY VISA,LLC HAS BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. EXCEPT AS PROHIBITED BY LAW, IF THERE IS LIABILITY FOUND ON THE PART OF FILE MY VISA,LLC, IT WILL BE LIMITED TO THE AMOUNT PAID FOR THE PRODUCTS AND/OR SERVICES, AND UNDER NO CIRCUMSTANCES WILL THERE BE CONSEQUENTIAL OR PUNITIVE DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRIOR LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

YOU ACKNOWLEDGE THAT FILE MY VISA,LLC HAS SET ITS PRICES AND PROVIDED ACCESS TO OR USE OF THE WEBSITE AND THE SERVICES, AND/OR ANY CONTENT IN RELIANCE OF THE LIMITATIONS OF LIABILITY AND DAMAGES AND THE INDEMNITY SET FORTH HEREIN, AND THAT THOSE PROVISIONS FORM AN ESSENTIAL BASIS UPON WHICH THESE TERMS ARE ESTABLISHED, AND UPON WHICH FILE MY VISA,LLC HAS PROVIDED TO YOU ACCESS TO OR USE OF THE WEBSITE AND THE SERVICES. YOU AGREE THAT THE LIMITATIONS OF LIABILITY AND DAMAGES AND THE INDEMNITY SET FORTH HEREIN SURVIVE AND APPLY EVEN IF FOUND TO HAVE FAILED OF THEIR ESSENTIAL PURPOSE.

IF THERE IS LIABILITY IN ANY LEGAL PROCEEDING FOUND ON THE PART OF COMPANY, ITS AFFILIATES, OFFICERS, OWNERS DIRECTORS, SHAREHOLDERS, EMPLOYEES OR AGENTS, IT WILL BE LIMITED TO THE AMOUNT PAID TO FILE MY VISA,LLC FOR SERVICES, EXCEPT AS PROVIDED IN AND PURSUANT TO THE ARBITRATION AGREEMENT, BELOW. UNDER NO CIRCUMSTANCES WILL SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES BE AWARDED, EVEN IF COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. EXCEPT AS PERMITTED BY LAW, NOTHING IN THIS PARAGRAPH IS INTENDED TO MODIFY THE PROVISIONS OF CALIFORNIA BUSINESS AND PROFESSIONS CODE §§ 6400, et seq., IF APPLICABLE.

15. Dispute Resolution by Binding Arbitration

Please read this carefully. It may or shall affects your rights.

Summary:

Most or your concerns can be resolved quickly to your satisfaction by contacting our Customer Center at FILE MY VISA,LLC. In the unlikely event that the Customer Care Center cannot resolve your complaint to your satisfaction, or if we have not been able to resolve a dispute with you after trying to do so informally, we each agree to resolve

those disputes through binding arbitration rather than in court. Arbitration is less formal than a lawsuit. Arbitration uses a neutral arbitrator instead of a judge or jury, allows less discovery than courts, and is subject to very limited court review. We agree that any arbitration under these Terms will take place on an individual basis. Representative, group, collective or class actions or arbitrations are not permitted. As explained below, if you prevail in arbitration, FILE MY VISA,LLC may pay you more than the amount of the arbitrator's award and may pay your actual, reasonable attorney's fees if you are awarded an amount greater than what FILE MY VISA,LLC offered you to settle the dispute before arbitration.

You may speak with your own lawyer before using the FILE MY VISA,LLC website or purchasing any service, but your use of the website and the purchase of any service constitutes your agreement to these Terms.

Arbitration Agreement:

(a) Company and you agree to arbitrate all disputes and claims between us, FILE MY VISA,LLC and YOU come before a single arbitrator. The kinds of disputes and claims we agree to arbitrate are intended to be broadly interpreted, including but not limited to:

- claims arising out of or relating to any aspect of the relationship between us, whether based in contract, tort, statute, fraud, misrepresentation, advertising, or any other legal theory;
- claims that arose before these or any prior Terms became effective;
- claims that are currently the subject of purported class action litigation in which you are not a member of a certified class; and
- claims that may arise after the termination of these Terms.

For the purposes of this Arbitration Agreement, references to "FILE MY VISA,LLC," "you," and "us" include our respective subsidiaries, affiliates, agents, employees, predecessors in interest, successors, and assigns, as well as all authorized or unauthorized users or beneficiaries of Service under these Terms or any prior agreements between us.

This arbitration agreement does not preclude your bringing issues to the attention of federal, state, or local agencies. Such agencies can, if the law allows, seek relief against us on your behalf. You agree that, by entering into these Terms, you and FILE MY VISA,LLC are each waiving the right to a trial by jury or to participate in a representative, group, collective or class action or arbitration.

You acknowledge that use of this FILE MY VISA,LLC website and/or purchase of Service constitutes a transaction in interstate commerce. The Federal Arbitration Act ("FAA") governs the interpretation and enforcement of this Arbitration Agreement. This Arbitration Agreement survives termination of these Terms.

(b) A party seeking arbitration under these Terms and conditions must first send, by U.S. certified mail, a written Notice of Dispute (“Notice”) to the other party. A Notice to FILE MY VISA,LLC should be addressed to: FILE MY VISA,LLC 4846 N. UNIVERSITY DRIVE SUITE #219, FORT LAUDERDALE, FLORIDA, 33351 (the “Notice Address”). Company may send a written Notice to the electronic mail address that you provided when you created an account, if any. The Notice must (a) describe the nature and basis of the claim or dispute and (b) set forth the specific relief sought (“Demand”). If FILE MY VISA,LLC and you do not reach an agreement to resolve the claim within 60 days after the Notice is received, you or Company may commence an arbitration proceeding. During the arbitration, the amount of any settlement offer made by Company or you shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or Company is entitled.

(c) After FILE MY VISA,LLC receives notice at the Notice Address that you have commenced arbitration, it will promptly reimburse you for your payment of the filing fee, unless your total claim is for more than \$75,000. If your total claim exceeds \$75,000, the payment of all arbitration fees will be governed by the AAA rules. The filing fee for consumer-initiated arbitrations is currently \$200, but this is subject to change by the arbitration provider. If you are unable to pay this fee and your total claim is for \$75,000 or less, FILE MY VISA,LLC may pay the filing fee directly after receiving a written request at the Notice Address. Except as otherwise provided herein, FILE MY VISA,LLC may pay all AAA filing, administration, and arbitrator fees for any arbitration initiated in accordance with these Terms. If, however, the arbitrator finds that either the substance of your claim or the relief sought in the Demand is frivolous or brought for an improper purpose (as measured by the standards in Federal Rule of Civil Procedure 11(b)), then the payment of all such fees will be governed by the AAA Rules. In such case, you agree to reimburse the Company for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA Rules. All arbitration proceeding will be governed by the Commercial Dispute Resolution Procedures and the Supplementary Procedures for Consumer Related Disputes (collectively, the “AAA Rules”) of the American Arbitration Association (the “AAA”), as modified by these Terms, and will be administered by the AAA. The AAA Rules are available online at www.adr.org or by calling the AAA at 1-800-778-7879. The arbitrator is bound by these Terms. All issues are for the arbitrator to decide, except that issues relating to the scope, enforceability, and interpretation of the arbitration provision and the scope, enforceability, and interpretation of paragraph (f) are for the court to decide. Unless FILE MY VISA,LLC and you agree otherwise, any arbitration hearings will take place in the county or parish of the contact address you submitted to FILE MY VISA,LLC. If your total claim is for \$10,000 or less, you may choose whether the arbitration will be conducted solely on the basis of documents submitted to the arbitrator, by a telephone hearing, or by an in-person hearing governed by the AAA Rules. If you choose to proceed either by telephone or in person, we may choose to respond only by written or telephone. If your claim exceeds \$10,000, the AAA Rules will determine whether you have a right to a telephone or in-person hearing. The parties agree that in any arbitration under these Terms, neither party will rely on any award or finding of fact or conclusion of law made in any other arbitration to which FILE MY VISA,LLC was a party. In all cases, the

arbitrator shall issue a reasoned, written decision sufficient to explain the findings of fact and conclusions of law on which the award is based.

(d) If, the arbitrator finds in your favor in any respect on the merits of your claim, and the arbitrator issues you an award that is greater than the value of FILE MY VISA,LLC last written settlement offer made before an arbitrator was selected, then Company will pay you either the amount of the award or \$2,000 (“the Alternative Payment”), whichever is greater, plus the actual amount of reasonable attorney’s fees and expenses that you incurred in investigating, preparing, and pursuing your claim in arbitration (the “Attorney’s Payment”). If we did not make you a written offer to settle the dispute before an arbitrator was selected, you will be entitled to receive the Alternative Payment and the Attorney’s Payment, respectively, if the arbitrator awards you any relief on the merits. The arbitrator may make rulings and resolve disputes as to the payment and reimbursement of fees, expenses, and the Alternative Payment and the Attorney’s Payment at any time during the proceeding and upon request from either party made within 14 days of the arbitrator’s ruling on the merits. In assessing whether an award that includes attorney’s fees or expenses is greater than the value of FILE MY VISA,LLC last written settlement offer, the arbitrator shall consider only the actual attorney’s fees or expenses reasonably incurred before Company’s settlement offer.

(e) The right to attorney’s fees and expenses discussed in paragraph (d) supplements any right to attorney’s fees and expenses you may have under applicable law. If you would be entitled to a larger amount under applicable law, this provision does not preclude the arbitrator from awarding you that amount. However, you may not recover duplicative awards of attorney’s fees or costs. Although under some laws FILE MY VISA,LLC may have a right to an award of attorney’s fees and expenses from you if it prevails in an arbitration, FILE MY VISA,LLC may not seek such an award.

(f) The arbitrator may award monetary and injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party’s individual claim. YOU AND THE COMPANY AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN YOUR OR ITS INDIVIDUAL CAPACITIES AND NOT AS PLAINTIFFS OR CLASS MEMBERS IN ANY PURPORTED REPRESENTATIVE, GROUP OR CLASS ACTION OR ARBITRATION, OR IN THE CAPACITY OF A PRIVATE ATTORNEY GENERAL. Further, unless both you and FILE MY VISA,LLC agree otherwise, the arbitrator may not consolidate more than one person’s claims, and may not otherwise preside over any form of a representative, group or class proceeding. The arbitrator may award any relief that a court could award that is individualized to the claimant and would not affect other customers. Neither you nor we may seek non-individualized relief that would affect other customers. If a court decides that applicable law precludes enforcement of any of this paragraph’s limitations as to a particular claim for relief, then that claim (and only that claim) must be severed from the arbitration and may be brought in court. All other claims remain subject to this Arbitration Agreement.

(g) If the total amount in dispute exceeds \$75,000 or either party seeks any form of injunctive relief, either party may appeal the award to a three-arbitrator panel administered by AAA by a written notice of appeal within thirty (30) days from the date of entry of the written arbitration award. An award of injunctive relief shall be stayed during any such appeal. The members of the three-arbitrator panel will be selected according to AAA rules. The three-arbitrator panel will issue its decision within one hundred and twenty (120) days of the date of the appealing party's notice of appeal. The decision of the three-arbitrator panel shall be final and binding, subject to any right of judicial review that exists under the FAA.

(h) Notwithstanding any provision in these Terms to the contrary, we agree that if we make any material change to this arbitration provision (other than a change to any notice address, website link or telephone number), that change will not apply to any dispute of which we had written notice on the effective date of the change. Moreover, if we seek to terminate this arbitration provision, any such termination will not be effective until at least thirty (30) days after written notice of such termination is provided to you, and shall not be effective as to disputes which arose prior to the date of termination.

In order to contact Company regarding a complaint about the Service, please FILE MY VISA,LLC.

16. General Information

The Terms constitute the entire agreement between you and FILE MY VISA,LLC and govern your use of the FILE MY VISA,LLC website and the Service, superseding any prior agreements between you and Company. The failure of Company to exercise or enforce any right or provision of the Terms shall not constitute a waiver of such right or provision. The Terms do not limit any rights that FILE MY VISA,LLC may have under trade secret, copyright, patent or other laws. The employees of FILE MY VISA,LLC are not authorized to make modifications to the Terms or conditions, or to make any additional representations, commitments, or warranties binding on FILE MY VISA,LLC, except in a writing signed by an authorized officer of FILE MY VISA,LLC. If any provision of the Terms is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of the Terms remain in full force and effect. You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to the use of the Website, the Service or the Terms must be filed within one (1) year after such claim or cause of action arose or be forever barred. You also agree that the Terms shall not be construed against the drafting party, i.e., FILE MY VISA,LLC .

You warrant, represent and agree that, by accessing or using the FILE MY VISA,LLC website, its Content and/or the Service, you (i) do so with knowledge of any and all rights that you may have with respect to the provisions of these Terms, (ii) have carefully read and considered these Terms and conditions and fully understand its contents and the significance of its contents, (iii) are consenting to these Terms of

conditions of your own informed and free will, based upon such party's own judgment and without any coercion or fear of retaliation, and (iv) you have been afforded the opportunity to obtain independent legal advice with respect to these Terms.

Further, unless both you and FILE MY VISA,LLC agree otherwise, the trier of fact may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

In addition, in the event of a breach of these Terms by you, FILE MY VISA,LLC will, in addition to all other remedies available to it, be entitled to equitable relief by way of a temporary restraining order, or preliminary or permanent injunction and any other legal or equitable remedies.

17. No Warranty

THE SITE, APPLICATIONS, AND ALL MATERIALS, DOCUMENTS OR FORMS PROVIDED ON OR THROUGH YOUR USE OF THE SITE OR APPLICATIONS ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. TO THE FULLEST EXTENT PERMITTED BY LAW, FILE MY VISA,LLC EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

FILE MY VISA,LLC MAKES NO WARRANTY THAT: (A) THE SITE, APPLICATIONS, OR THE MATERIALS WILL MEET YOUR REQUIREMENTS; (B) THE SITE, APPLICATIONS, OR THE MATERIALS WILL BE AVAILABLE ON AN UNINTERRUPTED, TIMELY, SECURE OR ERROR-FREE BASIS; (C) THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SITE, APPLICATIONS, OR ANY MATERIALS OFFERED THROUGH THE SITE OR APPLICATIONS, WILL BE ACCURATE OR RELIABLE; OR (D) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION OR OTHER MATERIAL PURCHASED OR OBTAINED BY YOU THROUGH THE SITE, APPLICATIONS, OR IN RELIANCE ON THE MATERIALS WILL MEET YOUR EXPECTATIONS.

OBTAINING ANY MATERIALS THROUGH THE USE OF THE SITE OR APPLICATIONS IS DONE AT YOUR OWN DISCRETION AND AT YOUR OWN RISK. FILE MY VISA,LLC SHALL HAVE NO RESPONSIBILITY FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF ANY CONTENT, MATERIALS, INFORMATION OR SOFTWARE. NOTWITHSTANDING THE ABOVE, FILE MY VISA,LLC OFFERS A 30 DAY SATISFACTION GUARANTEE, THE TERMS OF WHICH ARE AVAILABLE.

18. Choice of Law

The Terms and the relationship between you and Company shall be governed by the laws of the STATE of FLORIDA without regard to any conflicts of laws principles.

19. Notice for California Users

Under California Civil Code Section 1789.3, California users of the Website are entitled to the following specific consumer rights notice: The Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs may be contacted in writing at 1625 North Market Blvd., Sacramento, CA 95834, or by telephone at (916) 445-1254 or (800) 952-5210.

20. Notice

FILE MY VISA,LLC are not attorneys we are not affiliated with any Government Agency. FILE MY VISA,LLC is a Private Company providing a easier, faster, safe and secure way to assist you in educating you on the documents that is provided by USCIS. "Do it yourself" forms are available, and our software provides the forms needed for USCIS.

FILE MY VISA,LLC takes pride in making your immigration experience a positive one.